Employer Perspectives on the Health Insurance Market: A Survey of Businesses in the United States

Conducted by The Associated Press-NORC Center for Public Affairs Research
with funding from the Robert Wood Johnson Foundation

Interview dates: August 19, 2014 – October 8, 2014
Interviews: Nationally representative survey of 1,061 private sector employers with at least 3 employees
Margin of error: +/- 5.6 percentage points at the 95% confidence level

NOTE: All results show percentages among all respondents, unless otherwise labeled.
D1. To begin, I have a few questions about your organization and the types of benefits your organization offers to some or all of its employees.

Including workers at all locations and sites, how many people are currently employed full-time by your organization?

D2. Including workers at all locations and sites, how many people are currently employed part-time by your organization? Please note, a part-time employee is defined as an employee who works less than 30 hours per week on average.

<table>
<thead>
<tr>
<th>EMPLOYEE TYPE</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-2 Employees NET</td>
<td>-</td>
</tr>
<tr>
<td>Small NET (3-49 employees)</td>
<td>93</td>
</tr>
<tr>
<td>Medium NET (50-499 employees)</td>
<td>6</td>
</tr>
<tr>
<td>Large NET (500+ employees)</td>
<td>1</td>
</tr>
<tr>
<td>Don’t Know</td>
<td>-</td>
</tr>
<tr>
<td>Skipped on web</td>
<td>-</td>
</tr>
<tr>
<td>Refused</td>
<td>-</td>
</tr>
</tbody>
</table>

N= 1061

D3. Thinking about both the total number of full-time and part-time employees your organization has across all locations and sites, how many full-time equivalents, sometimes called FTEs, does your organization have?

<table>
<thead>
<tr>
<th>EMPLOYEE TYPE</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Median</td>
<td>6</td>
</tr>
<tr>
<td>Mean</td>
<td>41</td>
</tr>
<tr>
<td>Don’t know</td>
<td>1</td>
</tr>
<tr>
<td>Refused</td>
<td>2</td>
</tr>
</tbody>
</table>

N= 1061
INS1. Which of the following types of health benefits does your organization offer to its employees? Does your organization offer [INSERT ITEM] or not?

INTERVIEWER: CODE YES IF R INDICATES BENEFIT IS PROVIDED FOR SOME WORKERS BUT NOT ALL

<table>
<thead>
<tr>
<th>AP-NORC 8/19-10/8</th>
<th>Yes</th>
<th>No</th>
<th>Don’t know</th>
<th>Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health insurance coverage or a health insurance plan</td>
<td>59</td>
<td>41</td>
<td>*</td>
<td>*</td>
</tr>
<tr>
<td>Dental coverage</td>
<td>35</td>
<td>65</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Vision coverage</td>
<td>25</td>
<td>75</td>
<td>-</td>
<td>*</td>
</tr>
<tr>
<td>Funds to purchase insurance on a private exchange</td>
<td>16</td>
<td>83</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

A flexible spending account for health care [IF NECESSARY: A flexible spending account, or FSA, allows an employee to set aside a portion of earnings to pay for qualified expenses for medical expenses. The employee contributions are not subject to payroll taxes.]

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th>Don’t know</th>
<th>Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>12</td>
<td>87</td>
<td>*</td>
<td>1</td>
</tr>
</tbody>
</table>

N=1061

If offers health insurance in INS1a

INS2a. For about how many years has your organization offered some type of health insurance plan to some or all of its employees?

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-10 years</td>
<td>32</td>
</tr>
<tr>
<td>11-20 years</td>
<td>32</td>
</tr>
<tr>
<td>21+ years</td>
<td>35</td>
</tr>
<tr>
<td>Don’t know</td>
<td>1</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

N=878

If offers funds to purchase insurance in INS2b

INS2b. On average, how much does your organization provide to employees per month to purchase health insurance on a private exchange?

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Median</td>
<td>300</td>
</tr>
<tr>
<td>Mean</td>
<td>570</td>
</tr>
<tr>
<td>Don’t know</td>
<td>3</td>
</tr>
<tr>
<td>Refused</td>
<td>4</td>
</tr>
</tbody>
</table>

N=92
If offers any type of insurance in INS1 INS3. Does your organization offer any type of health benefits to spouses or dependents of employees, or not?

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>66</td>
</tr>
<tr>
<td>No</td>
<td>33</td>
</tr>
<tr>
<td>Don’t know</td>
<td>1</td>
</tr>
<tr>
<td>Refused</td>
<td>-</td>
</tr>
<tr>
<td><strong>N=</strong></td>
<td><strong>921</strong></td>
</tr>
</tbody>
</table>

If offers some spouse or dependent benefit in INS3. Each item asked only if offered to employees in INS1. INS4a-e. Which of the following health benefits are available to spouses or dependents of employees?

Does your organization offer [INSERT ITEM] to spouses or dependents, or not?

[RANDOMIZE ORDER]

<table>
<thead>
<tr>
<th>AP-NORC 8/19-10/8</th>
<th>Yes</th>
<th>No</th>
<th>Don’t know</th>
<th>Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health insurance coverage or a health insurance plan n=803</td>
<td>97</td>
<td>3</td>
<td>-</td>
<td>*</td>
</tr>
<tr>
<td>Vision coverage n=597</td>
<td>97</td>
<td>1</td>
<td>-</td>
<td>2</td>
</tr>
<tr>
<td>Dental coverage n=731</td>
<td>96</td>
<td>3</td>
<td>-</td>
<td>*</td>
</tr>
<tr>
<td>A flexible spending account for health care [IF NECESSARY: A flexible spending account, or FSA, allows an employee to set aside a portion of earnings to pay for qualified expenses for medical expenses. The employee contributions are not subject to payroll taxes.] n=474</td>
<td>77</td>
<td>23</td>
<td>*</td>
<td>_</td>
</tr>
<tr>
<td>Funds to purchase insurance on a private exchange n=54</td>
<td>48</td>
<td>52</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

If employer does not provide health insurance or does not provide health insurance to employee spouses or dependents in INS1 or INS3

INS5a. Has your organization ever offered some type of health insurance plan to the employee’s spouse or dependents, or not?

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>14</td>
</tr>
<tr>
<td>No</td>
<td>86</td>
</tr>
<tr>
<td>Don’t know</td>
<td>*</td>
</tr>
<tr>
<td>Refused</td>
<td>1</td>
</tr>
<tr>
<td><strong>N=</strong></td>
<td><strong>116</strong></td>
</tr>
</tbody>
</table>
If has ever offered insurance to employee spouses or dependents in Ins5a.

INS5d. About how many years ago did your organization stop offering some type of health insurance plan to the employee’s spouse or dependents?

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Median</td>
<td>5</td>
</tr>
<tr>
<td>Mean</td>
<td>6</td>
</tr>
<tr>
<td>Don’t know</td>
<td>11</td>
</tr>
<tr>
<td>Refused</td>
<td>-</td>
</tr>
</tbody>
</table>

N= 26

If less than 50 employees and offers a health insurance plan

INS6. Does your organization participate in the Small Business Health Options Marketplace, sometime called SHOP, or not?

INTERVIEWER: USE AS NEEDED: The SHOP is a feature of the Affordable Care Act that helps small businesses provide health insurance coverage to employees.

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>3</td>
</tr>
<tr>
<td>No</td>
<td>94</td>
</tr>
<tr>
<td>Don’t know</td>
<td>3</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

N= 318

If less than 50 employees and offers a health insurance plan

INS7. During 2013, did your organization receive a tax credit from the federal government for the health insurance plan premiums it paid, or not?

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>22</td>
</tr>
<tr>
<td>No</td>
<td>66</td>
</tr>
<tr>
<td>Don’t know</td>
<td>11</td>
</tr>
<tr>
<td>Refused</td>
<td>2</td>
</tr>
</tbody>
</table>

N= 318
If employer doesn’t offer a health insurance plan
INS9. Has your organization ever offered some type of health insurance plan to its employees, or not?

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th>Response</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>27</td>
</tr>
<tr>
<td>No</td>
<td>72</td>
</tr>
<tr>
<td>Don’t know</td>
<td>*</td>
</tr>
<tr>
<td>Refused</td>
<td>-</td>
</tr>
<tr>
<td><strong>N=</strong></td>
<td>183</td>
</tr>
</tbody>
</table>

If yes in INS9
INS10. About how many years ago did your organization stop offering some type of health insurance plan to its employees?

<table>
<thead>
<tr>
<th>Response</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Median</td>
<td>4</td>
</tr>
<tr>
<td>Mean</td>
<td>5</td>
</tr>
<tr>
<td>Don’t know</td>
<td>1</td>
</tr>
<tr>
<td>Refused</td>
<td>-</td>
</tr>
<tr>
<td><strong>N=</strong></td>
<td>65</td>
</tr>
</tbody>
</table>

PLAN1-PLAN6 asked of employers who offer an insurance plan
PLAN1. There are several types of health insurance plans that employers may offer their employees, such as Health Maintenance Organizations (HMOs) or Preferred Provider Organizations (PPOs). How many health insurance plans does your organization offer to its employees?

<table>
<thead>
<tr>
<th>Response</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Offers one plan</td>
<td>73</td>
</tr>
<tr>
<td>Offers more than one plan</td>
<td>27</td>
</tr>
<tr>
<td>Don’t know</td>
<td>-</td>
</tr>
<tr>
<td>Refused</td>
<td>-</td>
</tr>
<tr>
<td><strong>N=</strong></td>
<td>878</td>
</tr>
</tbody>
</table>
PLAN2. Can any of the plans your organization offers be considered a high-deductible health insurance plan or not? That is, do any of the plans that your organization offers have an ANNUAL single deductible of AT LEAST $1,250 and a family deductible of AT LEAST $2,500 for in-network or preferred providers?

IF NEEDED: A deductible is an amount that the enrollee must pay BEFORE all or most services are payable by the plan.

<table>
<thead>
<tr>
<th>[DO NOT RANDOMIZE RESPONSE OPTIONS]</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>58</td>
</tr>
<tr>
<td>No</td>
<td>41</td>
</tr>
<tr>
<td>Don’t know</td>
<td>1</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

\[N=878\]

If yes to PLAN2

PLAN3. Does your organization offer a Health Savings Account, or HSA, along with any of the high-deductible health insurance plans it offers, or not?

A health savings account is a personal savings account available only to employees enrolled in a high-deductible health insurance plan that allows the employee to pay for certain medical expenses using contributions that aren’t subject to federal income tax at the time of deposit. Please do not include flexible spending accounts, which are available to employees in other types of health insurance plans or other arrangements.

<table>
<thead>
<tr>
<th>[DO NOT RANDOMIZE RESPONSE OPTIONS]</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>29</td>
</tr>
<tr>
<td>No</td>
<td>71</td>
</tr>
<tr>
<td>Don’t know</td>
<td>-</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

\[N=556\]
PLAN4. Do any of your organization’s health insurance plans include a high performance or tiered provider network, or not?

A high performance or tiered network is one that groups providers WITHIN the network based on quality, cost, and/or efficiency of care they deliver.

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>14</td>
</tr>
<tr>
<td>No</td>
<td>81</td>
</tr>
<tr>
<td>Don’t know</td>
<td>4</td>
</tr>
<tr>
<td>Refused</td>
<td>1</td>
</tr>
</tbody>
</table>

N= 878

PLAN5. What percentage of your organization’s employees participate in the health insurance plan(s) offered by your organization? Would you say...

[ORDER REVERSED FOR HALF]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 10%</td>
<td>4</td>
</tr>
<tr>
<td>10% to 24%</td>
<td>7</td>
</tr>
<tr>
<td>25% to 49%</td>
<td>11</td>
</tr>
<tr>
<td>50% to 69%</td>
<td>21</td>
</tr>
<tr>
<td>70% to 89%</td>
<td>22</td>
</tr>
<tr>
<td>90% or more</td>
<td>35</td>
</tr>
<tr>
<td>Don’t know</td>
<td>*</td>
</tr>
<tr>
<td>Refused</td>
<td>1</td>
</tr>
</tbody>
</table>

N= 878

If employer has part-time employees

PLAN6. Are any part-time employees eligible to participate in the health insurance plan(s) offered by your organization or not? A part-time employee is defined as an employee who works less than 30 hours per week on average.

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>21</td>
</tr>
<tr>
<td>No</td>
<td>79</td>
</tr>
<tr>
<td>Don’t know</td>
<td>-</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

N= 715
Employer Perspectives on the Health Insurance Market: A Survey of Businesses in the United States

If more than 50 employees and does not offer insurance PLAN7. The Affordable Care Act will be fully implemented starting in 2015. Part of the law will require employers with 50 or more full-time employees to offer coverage to at least 70% of full-time employees or face financial penalties. When this part of the ACA is implemented, does your organization plan to offer coverage to its employees, reduce staff or change schedules so that your organization avoids penalties under the law, pay the financial penalties, or aren’t you sure yet?

READ AS NEEDED: Full-time is defined by the IRS as 30 hours per week or more.

n=15, sample too small to report detailed results

If more than 50 employees and does offer insurance PLAN8. The Affordable Care Act will be fully implemented starting in 2015. Part of the law will require employers with 50 or more full-time employees to offer coverage to at least 70% of full-time employees or face financial penalties. When this part of the ACA is implemented, does your organization plan to change any of your employees’ schedules to reduce the number of full-time employees who must be covered under the law, or not? If you aren’t sure yet, just say so.

READ AS NEEDED: Full-time is defined by the IRS as 30 hours per week or more.

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th>Organization plans to change employee schedules</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Organization does not plan to change employee schedules</td>
<td>84</td>
</tr>
<tr>
<td>Aren’t sure yet</td>
<td>13</td>
</tr>
<tr>
<td>Don’t know</td>
<td>*</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

N= 566
DEC1. I am going to read you some reasons employers give for offering a health insurance plan.

For each one, tell me if it is a major reason, a minor reason, or not a reason why your organization offers (a) health insurance plan(s).

How about because...?

<table>
<thead>
<tr>
<th>Reason</th>
<th>Major reason</th>
<th>Minor reason</th>
<th>Not a reason</th>
<th>Don’t know</th>
<th>Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>It is the right thing to do</td>
<td>81</td>
<td>6</td>
<td>13</td>
<td>*</td>
<td>*</td>
</tr>
<tr>
<td>It helps with employee retention</td>
<td>61</td>
<td>20</td>
<td>19</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>It helps with employee recruitment</td>
<td>57</td>
<td>18</td>
<td>24</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>It increases productivity by keeping employees healthy</td>
<td>41</td>
<td>32</td>
<td>26</td>
<td>*</td>
<td>*</td>
</tr>
<tr>
<td>Employees demand or expect it</td>
<td>36</td>
<td>30</td>
<td>34</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Competitors offer it</td>
<td>34</td>
<td>30</td>
<td>36</td>
<td>*</td>
<td>*</td>
</tr>
<tr>
<td>It reduces absenteeism by keeping employees healthy</td>
<td>34</td>
<td>37</td>
<td>29</td>
<td>*</td>
<td>*</td>
</tr>
<tr>
<td>It is the law under the affordable care act</td>
<td>29</td>
<td>22</td>
<td>48</td>
<td>*</td>
<td>1</td>
</tr>
<tr>
<td>It is tax deductible for the employer</td>
<td>23</td>
<td>39</td>
<td>36</td>
<td>*</td>
<td>1</td>
</tr>
<tr>
<td>There are fines if a health insurance plan is not offered</td>
<td>22</td>
<td>20</td>
<td>56</td>
<td>1</td>
<td>*</td>
</tr>
<tr>
<td>It is not included in taxable income for employees</td>
<td>18</td>
<td>34</td>
<td>47</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td>One or more employees have medical problems</td>
<td>9</td>
<td>31</td>
<td>59</td>
<td>-</td>
<td>*</td>
</tr>
</tbody>
</table>

N=878

DEC2. Now, think about the process your organization uses to select the health insurance plan(s) it will make available to employees. First, is the decision to offer a health insurance plan made by an individual, a small group of employees, or a larger, formal committee?

<table>
<thead>
<tr>
<th>Process</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individual</td>
<td>45</td>
</tr>
<tr>
<td>Small group of employees</td>
<td>38</td>
</tr>
<tr>
<td>Committee</td>
<td>11</td>
</tr>
<tr>
<td>Both individuals and a committee (VOL)</td>
<td>6</td>
</tr>
<tr>
<td>Don’t know</td>
<td>1</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

N=878
RCT_03.
DEC3A/DEC3B.
[ASK HALF] Does your organization always, sometimes, or never use a broker or consultant to assist in choosing a health insurance plan or plans?

[ASK HALF] Does your organization never, sometimes, or always use a broker or consultant to assist in choosing a health insurance plan or plans?

[ORDER REVERSED FOR HALF]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Always</td>
<td>63</td>
</tr>
<tr>
<td>Sometimes</td>
<td>23</td>
</tr>
<tr>
<td>Never</td>
<td>14</td>
</tr>
<tr>
<td>Don’t know</td>
<td>*</td>
</tr>
<tr>
<td>Refused</td>
<td>-</td>
</tr>
</tbody>
</table>

N= 878

DEC4. Has your organization changed insurance carriers or decided to offer additional plans with a new insurance carrier in the past year, or not?

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, has changed plans</td>
<td>27</td>
</tr>
<tr>
<td>No, has not changed plans</td>
<td>73</td>
</tr>
<tr>
<td>Don’t know</td>
<td>*</td>
</tr>
<tr>
<td>Refused</td>
<td>-</td>
</tr>
</tbody>
</table>

N= 878

DEC5. Has your organization shopped for a new health insurance plan or insurance carrier in the past year, or not?

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>46</td>
</tr>
<tr>
<td>No</td>
<td>53</td>
</tr>
<tr>
<td>Don’t know</td>
<td>1</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

N= 633
DEC6. Next, thinking about factors your organization might consider when selecting a health insurance plan to offer to its employees, how important is each of the following as a factor in your organization’s decision when selecting a health insurance plan to offer to its employees?

How about [INSERT ITEM]? Would you say it is...not important at all, not too important, moderately important, very important, or extremely important?

<table>
<thead>
<tr>
<th>AP-NORC 8/19-10/8</th>
<th>Not important at all</th>
<th>Not too important</th>
<th>Moderately important</th>
<th>Very important</th>
<th>Extremely important</th>
<th>Don’t know</th>
<th>Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>The cost of the plan to your organization</td>
<td>1</td>
<td>3</td>
<td>10</td>
<td>37</td>
<td>49</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>The cost of the premium for employees</td>
<td>6</td>
<td>4</td>
<td>12</td>
<td>42</td>
<td>36</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>The type of services covered under the plan</td>
<td>*</td>
<td>1</td>
<td>17</td>
<td>49</td>
<td>33</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>The amount of the deductible and out-of-pocket costs for employees</td>
<td>1</td>
<td>3</td>
<td>23</td>
<td>42</td>
<td>30</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>The level of service provided by the plan to your organization</td>
<td>1</td>
<td>2</td>
<td>20</td>
<td>53</td>
<td>24</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>How broad or narrow the provider network is</td>
<td>*</td>
<td>6</td>
<td>27</td>
<td>46</td>
<td>21</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>The reputation of the health insurance plan with other companies</td>
<td>2</td>
<td>7</td>
<td>30</td>
<td>42</td>
<td>19</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Quality ratings of providers covered by the plan</td>
<td>4</td>
<td>7</td>
<td>30</td>
<td>41</td>
<td>19</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>The geographic coverage of the health care network</td>
<td>2</td>
<td>9</td>
<td>35</td>
<td>38</td>
<td>18</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>The accuracy and timeliness of claims processing</td>
<td>3</td>
<td>7</td>
<td>31</td>
<td>42</td>
<td>17</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

*N=878 unless otherwise specified*
DEC6 (Cont). Next, thinking about factors your organization might consider when selecting a health insurance plan to offer to its employees, how important is each of the following as a factor in your organization’s decision when selecting a health insurance plan to offer to its employees?

How about [INSERT ITEM]? Would you say it is...not important at all, not too important, moderately important, very important, or extremely important?

<table>
<thead>
<tr>
<th>Ensuring continuity in plan offerings to employees</th>
<th>1</th>
<th>3</th>
<th>38</th>
<th>42</th>
<th>16</th>
<th>-</th>
<th>-</th>
</tr>
</thead>
<tbody>
<tr>
<td>Broker recommendations (Asked if employer has always or sometimes used broker recommendations in DEC3, n=804)</td>
<td>3</td>
<td>6</td>
<td>43</td>
<td>37</td>
<td>11</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>The accreditation by national organizations</td>
<td>5</td>
<td>21</td>
<td>33</td>
<td>29</td>
<td>11</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Employee feedback on current health care plans and coverage</td>
<td>6</td>
<td>9</td>
<td>40</td>
<td>35</td>
<td>10</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Employee preferences</td>
<td>4</td>
<td>13</td>
<td>46</td>
<td>30</td>
<td>7</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

*N=878 unless otherwise specified*
**DEC7.** Of all of the factors we just reviewed, which would you say is the single most important factor in your organization’s decision to select a health insurance plan to offer to its employees?

<table>
<thead>
<tr>
<th>Factor</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>The cost of the plan to your organization</td>
<td>13</td>
</tr>
<tr>
<td>The cost of the premium for employees</td>
<td>5</td>
</tr>
<tr>
<td>The type of services covered under the plan</td>
<td>5</td>
</tr>
<tr>
<td>The amount of the deductible and out-of-pocket costs for employees</td>
<td>2</td>
</tr>
<tr>
<td>How broad or narrow the provider network is</td>
<td>2</td>
</tr>
<tr>
<td>The geographic coverage of the health care network</td>
<td>1</td>
</tr>
<tr>
<td>The level of service provided by the plan to your organization</td>
<td>1</td>
</tr>
<tr>
<td>Employee preferences</td>
<td>1</td>
</tr>
<tr>
<td>Continuity in plan offerings to employees</td>
<td>1</td>
</tr>
<tr>
<td>Quality ratings of providers covered by the plan</td>
<td>1</td>
</tr>
<tr>
<td>Broker recommendations</td>
<td>1</td>
</tr>
<tr>
<td>The accuracy and timeliness of claims processing</td>
<td>*</td>
</tr>
<tr>
<td>The accreditation by national organizations</td>
<td>*</td>
</tr>
<tr>
<td>The reputation of the health insurance plan with other companies</td>
<td>*</td>
</tr>
<tr>
<td>Employee feedback on current health care plan offerings and coverage</td>
<td>*</td>
</tr>
<tr>
<td>All Other</td>
<td>19</td>
</tr>
<tr>
<td>Other (SPECIFY)</td>
<td>6</td>
</tr>
<tr>
<td>Cost - unspecified (Vol.)</td>
<td>6</td>
</tr>
<tr>
<td>Both cost and coverage (Vol.)</td>
<td>5</td>
</tr>
<tr>
<td>Cost to both employer and employee (Vol.)</td>
<td>2</td>
</tr>
<tr>
<td>Cost to employee (unspecified) (Vol.)</td>
<td>*</td>
</tr>
<tr>
<td>Don’t know</td>
<td>*</td>
</tr>
<tr>
<td>Refused</td>
<td>45</td>
</tr>
</tbody>
</table>
DEC11. (DEC11A-DEC11D)
Next, I want to ask about any sources of information that your organization may use to evaluate health insurance plan quality. For each source I mention, please indicate whether your organization uses that source of quality information or not. If you are not familiar with it, please just tell me.

[FIRST/NEXT], how about [INSERT ITEM]?

RE-READING STEM OR SCALE FOR EACH ITEM IS OPTIONAL WHEN R UNDERSTANDS QUESTION

<table>
<thead>
<tr>
<th>AP-NORC 8/19-10/8</th>
<th>Yes, Uses</th>
<th>No, does not use</th>
<th>Unfamiliar with this source</th>
<th>Don’t know</th>
<th>Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quality data provided by the health insurance plan</td>
<td>36</td>
<td>37</td>
<td>25</td>
<td>1</td>
<td>*</td>
</tr>
<tr>
<td>HEDIS (“Hee-Dis”) Scores or NCQA (“N-C-Q-A”) data</td>
<td>4</td>
<td>29</td>
<td>65</td>
<td>2</td>
<td>*</td>
</tr>
<tr>
<td><strong>IF NECESSARY:</strong> HEDIS scores are health insurance plan quality ratings; the NCQA is an organization dedicated to improving quality care.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CAHPS (“CAPS”) data</td>
<td>4</td>
<td>29</td>
<td>64</td>
<td>3</td>
<td>*</td>
</tr>
<tr>
<td><strong>IF NECESSARY:</strong> CAHPS surveys ask consumers and patients to report on and evaluate their experiences with health care plans and providers.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>eValuat8 (“EVALUATE”) data from the National Coalition on Business Health</td>
<td>1</td>
<td>34</td>
<td>61</td>
<td>3</td>
<td>*</td>
</tr>
<tr>
<td><strong>IF NECESSARY:</strong> eValue8 includes performance reports that allow business participants to assess health care vendors on a local, regional and national basis.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

N=878
DEC11E. Are there any other sources of information that your organization uses to evaluate health insurance plan quality that I didn’t mention?

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>24</td>
</tr>
<tr>
<td>No</td>
<td>72</td>
</tr>
<tr>
<td>Don’t know</td>
<td>3</td>
</tr>
<tr>
<td>Refused</td>
<td>1</td>
</tr>
</tbody>
</table>

N= 878

DEC11E_O

[Open-ended]

RND_05.
DEC12. About how often, if at all, does your organization communicate data about the quality of its health insurance plans to its employees? Would you say…?

[RANDOMIZE RESPONSE OPTIONS BASED ON RND_05]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly or more often</td>
<td>*</td>
</tr>
<tr>
<td>Quarterly</td>
<td>10</td>
</tr>
<tr>
<td>Twice a year</td>
<td>13</td>
</tr>
<tr>
<td>Once a year</td>
<td>42</td>
</tr>
<tr>
<td>Less than once a year</td>
<td>12</td>
</tr>
<tr>
<td>Never</td>
<td>23</td>
</tr>
<tr>
<td>Don’t know</td>
<td>1</td>
</tr>
<tr>
<td>Refused</td>
<td>-</td>
</tr>
</tbody>
</table>

N= 878
COST1. How likely would your organization be to pay more for a health care plan with higher quality ratings?

[ASK HALF] Would you say extremely likely, very likely, somewhat likely, not too likely or not likely at all?
[ASK HALF] Would you say not likely at all, not too likely, somewhat likely, very likely, or extremely likely?

[REVERSE ORDER FOR HALF]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very or extremely likely</td>
<td>11</td>
</tr>
<tr>
<td>NET</td>
<td></td>
</tr>
<tr>
<td>Very likely</td>
<td>4</td>
</tr>
<tr>
<td>Extremely likely</td>
<td>7</td>
</tr>
<tr>
<td>Somewhat likely</td>
<td>44</td>
</tr>
<tr>
<td>Not too likely or not likely at all NET</td>
<td>45</td>
</tr>
<tr>
<td>Not too likely</td>
<td>30</td>
</tr>
<tr>
<td>Not likely at all</td>
<td>16</td>
</tr>
<tr>
<td>Don’t know</td>
<td>*</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

COST2. How likely would your organization be to accept lower quality ratings in order to save money for both your organization and its employees?

[IF RND_07 = 0] Would you say extremely likely, very likely, somewhat likely, not too likely or not likely at all?
[IF RND_07 = 1] Would you say not likely at all, not too likely, somewhat likely, very likely, or extremely likely?

[RANDOMIZE RESPONSE OPTIONS Based On RND_07]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very or extremely likely</td>
<td>10</td>
</tr>
<tr>
<td>NET</td>
<td></td>
</tr>
<tr>
<td>Very likely</td>
<td>5</td>
</tr>
<tr>
<td>Extremely likely</td>
<td>4</td>
</tr>
<tr>
<td>Somewhat likely</td>
<td>27</td>
</tr>
<tr>
<td>Not too likely or not likely at all NET</td>
<td>62</td>
</tr>
<tr>
<td>Not too likely</td>
<td>39</td>
</tr>
<tr>
<td>Not likely at all</td>
<td>23</td>
</tr>
<tr>
<td>Don’t know</td>
<td>1</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

N= 878
EXCH1. Next, I want to ask a few questions about health insurance exchanges.

Insurance exchanges are now offering subsidized private coverage in every state. Is your organization examining the design of the exchange plans as you think about updating or changing the insurance benefits your organization offers, or not?

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th>Response</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>20</td>
</tr>
<tr>
<td>No</td>
<td>78</td>
</tr>
<tr>
<td>Don’t know</td>
<td>2</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

N= 1061
If offers health insurance
EXCH2.

The exchange plans have a number of different design features. For each of these features, can you tell me how likely it is that your organizations will incorporate it in its health insurance plans in the next two years?

How about [INSERT ITEM]?

[RESPONSE ORDER REVERSED FOR HALF]

RE-READING STEM OR SCALE FOR EACH ITEM IS OPTIONAL WHEN R UNDERSTANDS QUESTION

<table>
<thead>
<tr>
<th>AP-NORC 8/19-10/8</th>
<th>Extremely likely</th>
<th>Very likely</th>
<th>Somewhat likely</th>
<th>Not too likely</th>
<th>Not likely at all</th>
<th>Don’t know</th>
<th>Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incorporating a combined deductible for medical and prescription costs. That means that prescriptions and medical care are part of the same deductible, and there is no &quot;first dollar&quot; pharmacy coverage.</td>
<td>8</td>
<td>13</td>
<td>51</td>
<td>23</td>
<td>5</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Dropping coverage for spouses and other dependents.</td>
<td>8</td>
<td>3</td>
<td>19</td>
<td>28</td>
<td>42</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Charging smokers a financial penalty on top of their standard premium</td>
<td>6</td>
<td>15</td>
<td>39</td>
<td>24</td>
<td>16</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Placing many or most brand name prescription drugs on high cost sharing tiers.</td>
<td>5</td>
<td>10</td>
<td>43</td>
<td>30</td>
<td>12</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Selecting a plan with high performance networks</td>
<td>3</td>
<td>7</td>
<td>60</td>
<td>26</td>
<td>4</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Selecting a plan with narrow provider networks</td>
<td>*</td>
<td>1</td>
<td>25</td>
<td>51</td>
<td>22</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

N=226
EXCH3. Private exchanges allow employees to shop for individual coverage from a range of health insurance plans and may or may not include a financial contribution to employees from the organization. Within the next three years, how likely do you think your organization will be to join a private exchange?

[RRESPONSE ORDER REVERSE FOR HALF]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very or extremely likely NET</td>
<td>6</td>
</tr>
<tr>
<td>Extremely likely</td>
<td>2</td>
</tr>
<tr>
<td>Very likely</td>
<td>5</td>
</tr>
<tr>
<td>Somewhat likely</td>
<td>27</td>
</tr>
<tr>
<td>Not too likely or not likely at all NET</td>
<td>64</td>
</tr>
<tr>
<td>Not too likely</td>
<td>32</td>
</tr>
<tr>
<td>Not likely at all</td>
<td>32</td>
</tr>
<tr>
<td>Don’t know</td>
<td>2</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

N=1061

RND_10.

ACA1. Next, I want to ask about the Affordable Care Act, or ACA.

As the Affordable Care Act is fully implemented over the next three years, do you think it will...

[HALF] make it easier for employers to scale back their own health benefit plans, make it harder for employers to scale back their own health benefit plans, or have little effect on employer decisions about their own health benefit plans?

[HALF] make it harder for employers to scale back their own benefit plans, make it easier for employers to scale back their own benefit plans, or have little effect on employer decisions about their own health plans?

[RANDOMIZE RESPONSE OPTIONS BASED ON RND_10]

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Make it easier</td>
<td>26</td>
</tr>
<tr>
<td>Make it harder</td>
<td>34</td>
</tr>
<tr>
<td>Have no effect</td>
<td>35</td>
</tr>
<tr>
<td>Don’t know</td>
<td>4</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

N=1061
WELLINT. Next, I’d like to ask you some questions about wellness and health promotion programs.

WELL1. (WELL1A-WELL1L)
Does your organization or any of its health insurance plans offer the following wellness or health promotion programs to at least some employees or not?

[FIRST/NEXT], how about [INSERT ITEM]?

RE-READING STEM OR SCALE FOR EACH ITEM IS OPTIONAL WHEN R UNDERSTANDS QUESTION

[RANDOMIZE WELL1A-K, ALWAYS ASK WELL1L LAST]

<table>
<thead>
<tr>
<th><strong>AP-NORC</strong></th>
<th><strong>Web-based resources for healthy living</strong></th>
<th><strong>Yes</strong></th>
<th><strong>No</strong></th>
<th><strong>Don’t know</strong></th>
<th><strong>Refused</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>8/19-10/8</td>
<td></td>
<td>35</td>
<td>63</td>
<td>2</td>
<td>*</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>A wellness newsletter</strong></th>
<th><strong>Yes</strong></th>
<th><strong>No</strong></th>
<th><strong>Don’t know</strong></th>
<th><strong>Refused</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>27</td>
<td>72</td>
<td>1</td>
<td>*</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Management programs for chronic diseases such as diabetes</strong></th>
<th><strong>Yes</strong></th>
<th><strong>No</strong></th>
<th><strong>Don’t know</strong></th>
<th><strong>Refused</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>24</td>
<td>73</td>
<td>2</td>
<td>*</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Health risk assessments or appraisals (IF NECESSARY: Health risk appraisals usually are extended questionnaires and are designed to provide feedback on health risks and quality of life.</strong></th>
<th><strong>Yes</strong></th>
<th><strong>No</strong></th>
<th><strong>Don’t know</strong></th>
<th><strong>Refused</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>20</td>
<td>74</td>
<td>4</td>
<td>1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Employee assistance programs or other behavioral health programs</strong></th>
<th><strong>Yes</strong></th>
<th><strong>No</strong></th>
<th><strong>Don’t know</strong></th>
<th><strong>Refused</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>20</td>
<td>77</td>
<td>2</td>
<td>*</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Smoking cessation program</strong></th>
<th><strong>Yes</strong></th>
<th><strong>No</strong></th>
<th><strong>Don’t know</strong></th>
<th><strong>Refused</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>20</td>
<td>77</td>
<td>2</td>
<td>*</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Weight loss programs</strong></th>
<th><strong>Yes</strong></th>
<th><strong>No</strong></th>
<th><strong>Don’t know</strong></th>
<th><strong>Refused</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>19</td>
<td>79</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Biometric Screening (IF NECESSARY: Biometric screening is a health examination that measures an employee’s risk factors such as cholesterol, blood pressure, cardiovascular screening, stress and nutrition. It can include mammograms and health screenings.)</strong></th>
<th><strong>Yes</strong></th>
<th><strong>No</strong></th>
<th><strong>Don’t know</strong></th>
<th><strong>Refused</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>19</td>
<td>78</td>
<td>3</td>
<td>*</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Lifestyle or behavioral coaching (IF NECESSARY: This does not include smoking cessation but can include health coaching via phone or on-site, nurse hotline, or diabetes counseling/management.)</strong></th>
<th><strong>Yes</strong></th>
<th><strong>No</strong></th>
<th><strong>Don’t know</strong></th>
<th><strong>Refused</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>18</td>
<td>79</td>
<td>3</td>
<td>*</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Gym membership discounts or on-site exercise facilities</strong></th>
<th><strong>Yes</strong></th>
<th><strong>No</strong></th>
<th><strong>Don’t know</strong></th>
<th><strong>Refused</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>18</td>
<td>80</td>
<td>1</td>
<td>*</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Classes in nutrition or healthy living</strong></th>
<th><strong>Yes</strong></th>
<th><strong>No</strong></th>
<th><strong>Don’t know</strong></th>
<th><strong>Refused</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>18</td>
<td>78</td>
<td>3</td>
<td>1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Any other type of wellness benefit (INCLUDE SPECIFY BOX FOR YES RESPONSES)</strong></th>
<th><strong>Yes</strong></th>
<th><strong>No</strong></th>
<th><strong>Don’t know</strong></th>
<th><strong>Refused</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>4</td>
<td>94</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

N=1061
If yes to any in WELL1
WELL2. Are any of these wellness programs available to spouses or dependents of your employees, or not?

<table>
<thead>
<tr>
<th></th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, all</td>
<td>44</td>
</tr>
<tr>
<td>Yes, some</td>
<td>15</td>
</tr>
<tr>
<td>No</td>
<td>37</td>
</tr>
<tr>
<td>Don’t know</td>
<td>4</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

N=812

If yes to any in WELL1
WELL3. Does your organization use any of the following strategies to promote your wellness offerings or not?

FIRST/NEXT, how about [INSERT ITEM]?

IF NECESSARY: Does your organization use this strategy or not to promote your wellness offerings?

RE-READING STEM OR SCALE FOR EACH ITEM IS OPTIONAL WHEN R UNDERSTANDS QUESTION

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th>Don’t know</th>
<th>Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>Providing access to a benefits counselor</td>
<td>21</td>
<td>78</td>
<td>1</td>
<td>*</td>
</tr>
<tr>
<td>Personalizing communication</td>
<td>18</td>
<td>81</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Providing non-monetary incentives such as recognition</td>
<td>14</td>
<td>83</td>
<td>2</td>
<td>*</td>
</tr>
<tr>
<td>Distributing a company or organization newsletter</td>
<td>14</td>
<td>86</td>
<td>*</td>
<td>*</td>
</tr>
<tr>
<td>Maintaining a website</td>
<td>13</td>
<td>86</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>Providing monetary incentives</td>
<td>12</td>
<td>88</td>
<td>*</td>
<td>*</td>
</tr>
<tr>
<td>Assigning an employee to promote wellness</td>
<td>11</td>
<td>89</td>
<td>*</td>
<td>-</td>
</tr>
<tr>
<td>Using social media tools</td>
<td>9</td>
<td>90</td>
<td>2</td>
<td>*</td>
</tr>
<tr>
<td>Maintaining an intranet site or other internal website</td>
<td>8</td>
<td>91</td>
<td>-</td>
<td>*</td>
</tr>
<tr>
<td>Hosting team competitions</td>
<td>5</td>
<td>94</td>
<td>*</td>
<td>1</td>
</tr>
</tbody>
</table>

N=812
If offers a chronic disease management program in WELL1
WELL4. You mentioned that your organization or its health insurance plans include a management program for chronic diseases such as diabetes. Does your organization offer financial incentives to employees to participate in these disease management programs, or not?

<table>
<thead>
<tr>
<th>Response</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>5</td>
</tr>
<tr>
<td>No</td>
<td>93</td>
</tr>
<tr>
<td>Don’t know</td>
<td>2</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
<tr>
<td>N=</td>
<td>521</td>
</tr>
</tbody>
</table>

If offers health risk appraisals or assessments in WELL1
WELL5. You mentioned that your organization or its health insurance plans include health risk appraisals or assessments. Does your organization offer financial incentives such as cash or premium discounts to employees that complete a health risk appraisal or health risk assessment, or not?

<table>
<thead>
<tr>
<th>Response</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, offers</td>
<td>11</td>
</tr>
<tr>
<td>No, does not offer</td>
<td>89</td>
</tr>
<tr>
<td>Don’t know</td>
<td>-</td>
</tr>
<tr>
<td>Refused</td>
<td>-</td>
</tr>
<tr>
<td>N=</td>
<td>449</td>
</tr>
</tbody>
</table>

If offers biometric screening in WELL1
WELL6. You mentioned that your organization or its health insurance plans include biometric screening. Are employees rewarded financially if they meet specified biometric outcomes such as meeting a target body mass index or cholesterol level or not? Please do NOT include incentives related to smoking or tobacco use in answering this question.

<table>
<thead>
<tr>
<th>Response</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, rewarded</td>
<td>10</td>
</tr>
<tr>
<td>No, not rewarded</td>
<td>90</td>
</tr>
<tr>
<td>Don’t know</td>
<td>*</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
<tr>
<td>N=</td>
<td>430</td>
</tr>
</tbody>
</table>
7. Are employees penalized financially if they do not meet specified biometric outcomes such as meeting a target body mass index or cholesterol level or not? Please do NOT include penalties related to smoking or tobacco use in answering this question.

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th>Yes, penalized</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>No, not penalized</td>
<td>94</td>
</tr>
<tr>
<td>Don’t know</td>
<td>*</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

N= 430

ORGANIZATION/RESPONDENT BACKGROUND

DINTRO. Finally, we have a few questions for statistical purposes.

D4. Which category comes closest to describing your current position in your organization?

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th>Human Resources Manager</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Benefits Manager</td>
<td>2</td>
</tr>
<tr>
<td>Executive Officer/Corporate Officer</td>
<td>18</td>
</tr>
<tr>
<td>Owner</td>
<td>31</td>
</tr>
<tr>
<td>Office manager/branch manager</td>
<td>30</td>
</tr>
<tr>
<td>Project or Program Manager</td>
<td>2</td>
</tr>
<tr>
<td>Other (SPECIFY)</td>
<td>6</td>
</tr>
<tr>
<td>Don’t know</td>
<td>*</td>
</tr>
<tr>
<td>Refused</td>
<td>1</td>
</tr>
</tbody>
</table>

N= 1061

D6. Is your organization a private for-profit organization, or a not-for-profit organization?

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th>Private for-profit</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not-for-profit organization</td>
<td>14</td>
</tr>
<tr>
<td>Other (SPECIFY)</td>
<td>*</td>
</tr>
<tr>
<td>Don’t know</td>
<td>*</td>
</tr>
<tr>
<td>Refused</td>
<td>*</td>
</tr>
</tbody>
</table>

N= 1061
D7. Is your organization primarily a...?

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th>Category</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manufacturing organization</td>
<td>10</td>
</tr>
<tr>
<td>Health care organization</td>
<td>17</td>
</tr>
<tr>
<td>Service, retail or wholesale organization</td>
<td>51</td>
</tr>
<tr>
<td>Some other type of organization (SPECIFY)</td>
<td>23</td>
</tr>
<tr>
<td>Professional services (VOL)</td>
<td>12</td>
</tr>
<tr>
<td>Education (VOL)</td>
<td>2</td>
</tr>
<tr>
<td>Construction (VOL)</td>
<td>3</td>
</tr>
<tr>
<td>Other</td>
<td>6</td>
</tr>
<tr>
<td>Don’t know</td>
<td>-</td>
</tr>
<tr>
<td>Refused</td>
<td>-</td>
</tr>
</tbody>
</table>

N= 1061

D8. In what region of the country is the headquarters of your organization located?

[DO NOT RANDOMIZE RESPONSE OPTIONS]

<table>
<thead>
<tr>
<th>Region</th>
<th>AP-NORC 8/19-10/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Northeast U.S.</td>
<td>20</td>
</tr>
<tr>
<td>Midwest U.S.</td>
<td>22</td>
</tr>
<tr>
<td>Southern U.S.</td>
<td>34</td>
</tr>
<tr>
<td>Western U.S.</td>
<td>23</td>
</tr>
<tr>
<td>International location</td>
<td>*</td>
</tr>
<tr>
<td>Don’t know</td>
<td>1</td>
</tr>
<tr>
<td>Refused</td>
<td>1</td>
</tr>
</tbody>
</table>

N= 1061
Study Methodology

This survey, funded by the Robert Wood Johnson Foundation, was conducted by the Associated Press-NORC Center for Public Affairs Research between the dates of August 19 and October 8, 2014. Staff from NORC at the University of Chicago, the Associated Press, and the Robert Wood Johnson Foundation collaborated on all aspects of the study.

This nationally representative survey of employers was conducted via web and telephone with 1,061 employers with at least three employees, full-time or part-time. Interviews were completed over the telephone by professional interviewers who were carefully trained on the specific study (n=445) or through an online survey (n=616). Respondents were offered a $50 monetary incentive for participating, as compensation for their time. A “most knowledgeable respondent” method was used to select the respondent in the organization who could best answer the survey. Thirty-one percent of respondents identified themselves as business owners, 30 percent as office managers, 18 percent as executive officers, 11 percent as human resources managers, 2 percent as benefits managers, 2 percent as project managers, and 6 percent as another position.

NORC selected the sample of businesses from the Dunn and Bradstreet business data supplied by Survey Sampling International and included an oversample of large businesses to ensure sufficient sample size for analysis. In the United States, a majority (96 percent) of employers are small businesses with fewer than 50 employees, although these organizations only employ 28 percent of workers. Medium- and large-sized businesses, with 50 or more employees, are 4 percent of the employer population, but they employ 72 percent of workers.¹

The sample was weighted to adjust for unequal sampling probabilities, unknown eligibility, nonresponse, and population coverage. A base weight was computed first to account for the selection probabilities under the sample design. The base weight was then adjusted to compensate for businesses that are of unknown eligibility and for those that refused to participate in the survey. Finally, a poststratification adjustment was applied to all complete cases to align the weighted sample distribution to 2011 census business (firm) counts by census region and size class. The 28 poststrata are defined by the four census regions crossed by seven size classes: 3-9, 10-24, 25-49, 50-199, 200-999, 1,000-4,999, and 5,000 or more workers. Only complete cases have a final weight. The weighted data, which represent the target population of the study, were used for all analyses. Unweighted sample sizes by business size groupings appear in the table below.

The final response rate was 22 percent, based on the American Association for Public Opinion Research Response Rate 3 method. The overall margin of error was +/- 5.6 percentage points, taking into account the complex sample design.

A complete study report is available on the AP-NORC Center for Public Affairs Research website: www.apnorc.org.

About the Associated Press-NORC Center for Public Affairs Research.

The AP-NORC Center for Public Affairs Research taps into the power of social science research and the highest quality journalism to bring key information to people across the nation and throughout the world.

- The Associated Press is the world’s essential news organization, bringing fast, unbiased news to all media platforms and formats.

- NORC at the University of Chicago is one of the oldest and most respected, independent research institutions in the world.

The two organizations have established the Associated Press-NORC Center for Public Affairs Research to conduct, analyze, and distribute social science research in the public interest on newsworthy topics, and to use the power of journalism to tell the stories that research reveals.

The founding principles of the AP-NORC Center include a mandate to carefully preserve and protect the scientific integrity and objectivity of NORC and the journalistic independence of The Associated Press. All work conducted by the Center conforms to the highest levels of scientific integrity to prevent any real or perceived bias in the research. All of the work of the Center is subject to review by its advisory committee to help ensure it meets these standards. The Center will publicize the results of all studies and make all datasets and study documentation available to scholars and the public.

www.apnorc.org